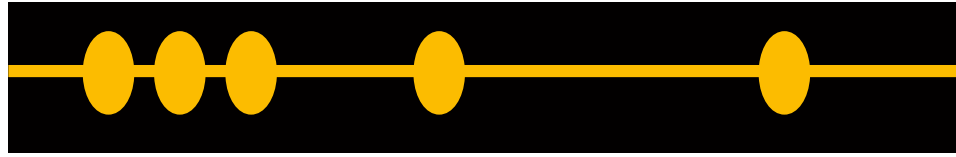


ABACUS



PLUMBING • AIR CONDITIONING • ELECTRICAL



PEACE OF MIND

Home Service Membership
Agreements from ABACUS



Abacus' Annual Plumbing Inspection & Membership Agreement

Plumbing Peace-of-Mind for only **\$126 per year**

When you join *The Abacus Club*, you can rest assured that you are covered when it comes to any plumbing problems you may experience throughout the year.



We take care of our members' homes as if they were our own, only sending drug-tested, background-checked, and professionally-trained technicians into your home.



Front of the Line VIP Scheduling

As a member, you are automatically at the top of our list should you need us. Our red carpet service puts you front and center, with a fast pass for our prompt, professional service.



Up to 15% Savings on Service

Should you need service, your membership entitles you to a huge 15% discount off any repair service.



\$126 in Abacus Club Member Only Coupons

Each year you renew your membership, you get coupons valued at \$63 in July and \$63 in December good for any repair!



Peace of Mind for Pennies a Day!

Your Club Membership has enormous benefits for very little . . . just about \$2.42 per week for all this!



Automatic Extended 2-year Warranties

We will double our standard warranty of one year to an industry leading two-years on most repairs. No one else comes close to giving you this kind of peace of mind!



*Priority scheduling for standard repairs & emergency services only. Does not include BAM! Maintenance/Tune-Ups which are scheduled on a first come, first serve basis and subject to availability and weather.





Included Inspections & Tune-ups

Our licensed Plumbers will conduct a multi-point inspection of your home's plumbing system, looking for any potential problems, safety hazards or opportunities to improve plumbing quality. The inspection includes, but is not limited to:

- **Water Heater:** All water heaters are checked for safety, leaks and signs of corrosion. Includes connections, shut off valve, vent piping, temperature and pressure valve (T&P), flush, anode rod, and more. If a suitable drain valve is present, your water heater will be drained and flushed and your water heater's anode rod will be removed and checked (if possible).
- **Kitchen:** Includes check of garbage disposal, dishwasher, sink, faucets and drains and more.
- **Bathroom:** Includes sinks, faucets, shut offs, toilet functionality, tub/shower connections, drains, shower heads and more.
- **Toilets:** All toilets are checked and tested for leaks and smooth operation. Adjustments are done *FREE of charge*.
- **Faucets:** All faucets are tested and must pass a rigid "Performance Test." If they don't, they will be adjusted *FREE of charge*.
- **Exposed Water Lines:** All exposed water lines are checked for any damage.
- **Piping:** All piping under your bathroom and kitchen sinks are checked for any sign of potential water damage.
- **Drains:** All drains are checked above and below sinks for leaks and clogs.
- **Washing Machine:** Washing machine hoses and valves are thoroughly checked.
- **Assess any Problem Areas:** If you have any concerns or questions about your plumbing, such as hot water issues, water pressure, water purification, leaks, or otherwise, your technician can help assess or recommend solutions.

BAM!
HVAC Agreement

Abacus' Annual HVAC Inspection & Membership Agreement

Stop paying \$79 per System for Tune-Ups. Get it all for only **\$99** per year with **BAM!**

Abacus' BAM! Plan features two annual tune-ups that keep your home comfort systems operating at peak efficiency, saving you time, money and energy.

- ✔ Up to 15% OFF Parts & Labor
- ✔ Priority Scheduling for Standard & Emergency Repair Service Calls*
- ✔ Extended Warranties on Parts & Labor
- ✔ 2-Pre-Paid Annual Tune-ups (A/C & Heating)
- ✔ ONLY \$99/Year – Valid Immediately



Front of the Line VIP Scheduling

Should an emergency arise with your heating or air conditioning systems, you will receive priority scheduling at no additional cost during business hours.



Up to 15% Savings on Service

Enjoy discounted pricing on parts and labor. We will tell you the cost in advance, so you don't have to watch the clock or worry about surprising overtime fees.



Spring/Summer A/C tune-up

We perform a 30-point inspection and tune-up on **ALL** your Air Conditioning systems, no matter how many!



Fall/Winter Heating tune-up

Abacus licensed technicians run a 29-point inspection and tune-up on **ALL** your Heating systems.



Automatic scheduling

Abacus will track your tune-ups and contact you to schedule these maintenance visits



*Priority scheduling for standard repairs & emergency services only. Does not include BAM! Maintenance/Tune-Ups which are scheduled on a first come, first serve basis and subject to availability and weather.





Included Inspections & Tune-ups

Our factory-trained, professional Service Technicians will provide the following multi-point annual safety inspections including:

Spring/Summer AC Inspection

- **Check inside Cooling Coil, if accessible:** Build-up on the coil reduces the system's ability to cool, making your air conditioning run longer, increasing energy consumption and raising your cooling costs.
- **Clean Primary and Secondary Drains:** A clogged condensate drain increases humidity levels and can cause ceiling damage.
- **Check and Clean Condenser:** Foreign material on the condenser reduces the system's cooling capacity. A dirty coil will increase your cooling cost by 50% or more, and can shorten the life of your air conditioner.
- **Check Operation Pressures for Proper Refrigerant Charge:** Improper refrigerant charges - too much or too little - can damage the compressor and will cause high electric bills, and reduced cooling capacity due to inefficient equipment operation.
- **Adjust Blower Components:** Proper adjustment of blower and components is necessary for adequate airflow to assure maximum cooling performance.
- **Monitor AC Cycle:** Our trained Technician will assure that the air conditioner is cycling properly.
- **Monitor Voltage & Amp. Draw on all Motors:** Motors are designed to operate at standard voltage and amperage draw. By measuring amperage draw, problems can be identified before the unit fails.
- **Check and tighten all Loose Electrical Connections:** Loose electrical connections are a common source of problems which cause your electric parts to fail and your air conditioner to become inoperative.
- **Clean and adjust Thermostat:** To ensure even temperature control for your environment.

Fall/Winter Heating Inspection

- **Adjust Blower Components:** Proper adjustment of blower components is necessary for adequate airflow to ensure your furnace can deliver maximum heating capacity and efficiency.
- **Check & Test Safety Controls:** Safety controls are essential for proper protection of the unit and your home.
- **Monitor Furnace Cycle:** We will assure that the system is cycling properly, and that controls are calibrated correctly.
- **Adjust Gas Pressure:** Proper gas pressure will ensure the most efficient and safe burner operation and reduces energy costs.
- **Check for Cracked Heat Exchanger:** As furnaces age, cracks can develop in the heat exchanger, which can allow dangerous gases (including carbon monoxide) to enter your home and endanger your safety. We will thoroughly inspect your heating system to determine if this hazard is evident.
- **Monitor Flue Draft for Safe Operation:** An obstructed flue will cause products of combustion to enter your home.
- **Adjust Heat Anticipator Settings:** The heat anticipator in your thermostat determines how often your furnace cycles and will affect the cost of operation, as well as the comfort level.
- **Check & Adjust Ignition Operation:** A properly adjusted ignition assures that your furnace will start reliably all winter.
- **Adjust Air Flow for proper Temperature Use:** Properly adjusted blower speed will ensure efficient and reliable furnace operation and comfort.
- **Check and tighten all Loose Electrical Connections:** Loose electrical connections are a cause of equipment failure.
- **Monitor Voltage & Amp. Draw on all Motors:** Motors are designed to operate at standard voltage and amperage draw. By measuring amperage draw, problems can be identified before the unit fails.
- **Clean & Adjust Thermostat:** To ensure even temperature control throughout your home.





Abacus' Annual Electrical Inspection & Membership Agreement

Electrical Home Safety, Year-round for only **\$99** per year with **AMP**

From the garage to the kitchen and bathroom . . . every part of your home demands electricity. Having any problems with it, whether seen or unseen, can cost you thousands, but also be a safety hazard for you and your family.



Front of the Line VIP Scheduling

Should an emergency arise with any electrical components, you will receive priority scheduling over non-members. This includes nights, weekends and holidays.



Up to 15% Savings on Service

AMP Members enjoy up to 15% discounts on electrical repairs and services. As always, Abacus offers flat rate pricing, which means we will tell you the cost in advance. So, you don't have to watch the clock or worry about surprising overtime fees.



Annual Safety Check

A certified, state licensed Abacus electrician will perform a multi-point electrical safety check once per year on your home. And Abacus will keep track of scheduling your inspection for you.



Peace of Mind

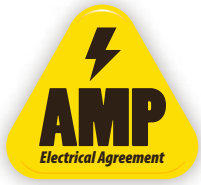
AMP inspections keep your homes electrical systems operating at peak efficiency, but may also detect potential problems that can be corrected inexpensively before major damage occurs.



Protect Manufacturers' Warranties

Most manufacturer warranties require licensed technicians to perform any repairs or installations. By using Abacus' licensed electricians, this will help protect any warranties that may exist.





Annual Electrical Home Safety Inspection

Our licensed Electrician will inspect your home's entire electrical system looking for any safety hazards and potential energy saving recommendations, including, but not limited to:











- **Main Panel Boards:** We inspect the Main Electrical Panel/Load Center to ensure the wire connections on the breaker are properly torqued (tightened) and the breakers are properly connected to the buss bars. The screws connecting the wire to the breakers can become loose over time. We also use an infrared scanner/thermometer to identify any hot spots on the breakers and connections.
- **Arc Fault Breakers:** We inspect the ARC Fault Breaker for proper function and safety.
- **GFCI Protection (Ground Fault Circuit Interrupter):** We inspect all receptacles that need GFCI protection are protected.
- **Receptacles (Interior):** We inspect all receptacles for reverse polarity, missing ground and correct wiring.
- **Receptacles (Exterior):** We inspect all exterior receptacles for proper GFCI protection and proper cover protection as required by the latest National Electrical Code.
- **Smoke Detectors:** We inspect all smoke and carbon monoxide detectors for proper interconnect operation and replace the batteries *FREE of charge* if needed.
- **Lighting:** We inspect all lighting fixtures (visual inspection).
- **Security Lighting:** We inspect any security lighting you may have.
- **Timers:** If you have an electrical unit on a timer, we will adjust for daylight savings time.
- **Surge Protection:** We inspect your home for proper surge protection and/or recommendations.
- **Back-Stubbed Connections:** We inspect Back Stubbed Connections, which can be a serious fire hazard.





Combine and Save

Each Agreement can be purchased individually, but combine any 2 or all 3 and save up to \$32 annually!

	COMBINED DISCOUNTED RATE	ANNUAL SAVINGS
 + 	\$178	\$20
 + 	\$202	\$23
 + 	\$202	\$23
 +  + 		\$32

All Annual Membership Options Include:

- ✓ Up to 15% Savings on All Repairs & Member Only Specials
- ✓ Front of the Line VIP Scheduling
- ✓ Automatic Extended 2-year Warranties

